



Roadranger support

June 26, 2019

Subject: Advantage® and EverTough® Clutch Aftermarket Warranty Enhancements

As part of our continuous effort to increase the value to our U.S. and Canada aftermarket customers, Eaton is increasing the standard aftermarket warranty for both the Advantage and EverTough series of clutches. The standard warranty period for the Advantage Self-Adjust and Easy Pedal Advantage clutches is increasing to three years/unlimited miles (from two years/unlimited miles), and the standard warranty period for the EverTough Self-Adjust and EverTough Manual-Adjust clutches is increasing to two years/unlimited miles (from one year/unlimited miles).

The new warranty periods go into effect in the U.S. and Canada for the designated clutches purchased on or after July 1, 2019. The warranty period for clutches sold in Mexico remain unchanged.

Extending the warranty period reflects the confidence Eaton has in the quality and reliability of our clutches. This change is consistent with our strategy to increase the value Eaton genuine clutches provide to our aftermarket customers, providing them the piece-of-mind that we stand behind our clutches.

To align with these warranty enhancements, we are making the following changes to our bundle warranty programs effective July 1, 2019:

- The warranty period for EverTough series clutches can be extended to three years/unlimited miles by using either the Eaton Clutch Installation Kit bundle or the Eaton Reman bundle.
- The Clutch Installation Kit bundle will not apply to the Advantage series clutches as the standard warranty has been extended to three years.
- A Reman Bundle purchased with an Advantage series clutch will continue to extend the transmission warranty by one year (to 3 years), however, the Advantage clutch will not receive an extra year of coverage as the standard warranty has been extended to three years.

If you have any questions on these changes, please contact your Eaton Account Manager or me. As always, we appreciate your continued business and support.

Steve Case Clutch Aftermarket Marketing Eaton Vehicle